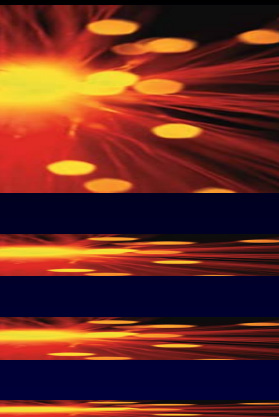




Royal  
Pharmaceutical  
Society  
of Great Britain

English Pharmacy Board



# Harmonisation of Accreditation BPC 8 September 2008

# White Paper: “Pharmacy in England”

## **“Ensuring high quality and safety in the delivery of services (Para 8.40)**

This White Paper has emphasised the increasing focus on the quality and safety of delivery. Good progress has already been made but there are three areas in which the Government considers that immediate improvements can be secured.”

# These are....

White Paper Para 8.41:

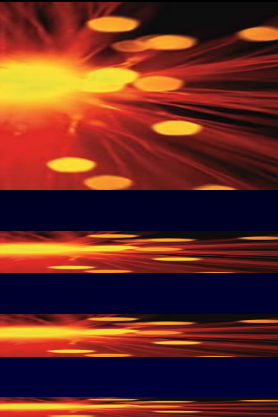
“Setting more robust standards for essential and advanced services and **harmonising common accreditation standards for similar kinds of local enhanced services.** This will reduce bureaucracy, ensure that Pharmacists’ skills are recognisable and accepted across PCT boundaries and reduce PCT administration time;”

# And the solution .....

## **“CASE STUDY HARMONISING ACCREDITATION FOR ENHANCED COMMUNITY PHARMACY SERVICES (White Paper page 87)**

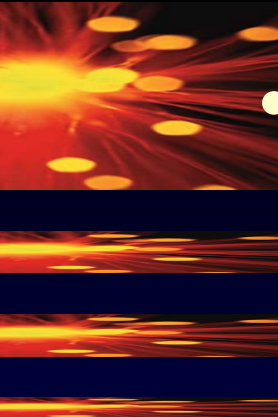
In the North West, the Harmonisation of Accreditation Group (HAG) has found widespread support for its aim of promoting high quality provision by standardising training and accreditation requirements and seeking reciprocal acceptance by primary care trusts (PCTs) of HAG-accredited pharmacists for the provision of enhanced services.”

# The Future of Community Pharmacy

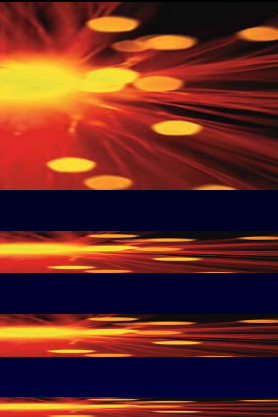


If the changes in Pharmacy are about a more clinically focused Contractor workforce then it will be essential that both we and Government can guarantee high quality and consistent delivery of new and enhanced services. To achieve that we require a model framework.

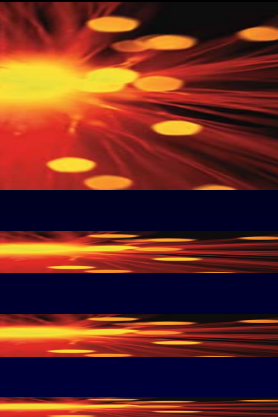
# What is the Harmonisation of Accreditation Group?

- 
- **HAG is a Reference Task Group** set up to harmonise specific Enhanced Service accreditation / competency requirements for Community Pharmacy.
  - Requested by local **PCT Pharmaceutical Advisers** and **Local Pharmaceutical Committees.**
  - Established by the **NHS North West.**

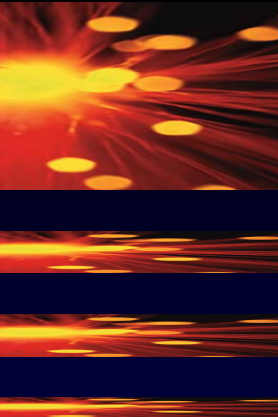
# Aim of the HAG?

- 
- Reduce obstacles to the continuity and timely provision of Enhanced Community Pharmacy Services thereby **improving patient access**.
  - **Reduce workload** for PCTs and Community Pharmacists in establishing and maintaining Enhanced Services.
  - **Improved patient safety** through consistently **high quality** Enhanced Pharmacy Service provision.

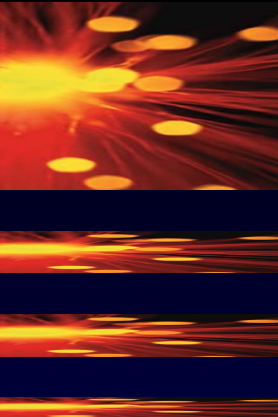
# What does HAG do?

- 
- Develops **HAG Competencies and Training Frameworks (C&TF)** with the help of specialist pharmacists which outline the purpose and design of suitable local training.
  - **Promotes HAG Competencies and Training Frameworks** to PCTs as a **minimum standard** for future training provided by their PCT.

# What does HAG do ?

- 
- **Standardises accreditation / training requirements.**
  - Promotes **reciprocal accreditation** to all PCTs in order that **HAG** accredited Community Pharmacists are **recognised** to provide specific Enhanced Services across the North West.
  - Ensures that every PCT has the **opportunity to engage** with **HAG** initiative.

# Without HAG.....

- 
- Each PCT sets its own standards for Enhanced Pharmacy Service provision .
  - ‘Hundreds’ of different ‘accreditation’ processes.
  - Numerous obstacles to the continuity and timely provision of Enhanced Community Pharmacy Services.
  - Significant workload for PCTs and Community Pharmacists in establishing and maintaining Enhanced Services.



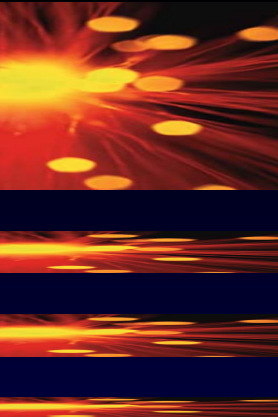
Royal  
Pharmaceutical  
Society  
of Great Britain

English Pharmacy Board

# With HAG .....

- **Reduced workload** for PCTs and Community Pharmacists in establishing and maintaining Enhanced Services.
- Consistently **high quality** Enhanced Pharmacy Service provision.
- **Improved patient access** to Enhanced Community Pharmacy Services.
- **Improved patient safety.**

# Website



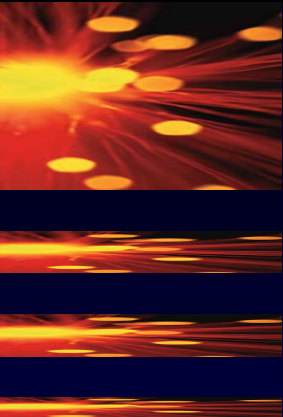
**HAG** documents are currently being hosted by **Primary Care Contracting** and can be accessed via their website:

[www.primarycarecontracting.nhs.uk](http://www.primarycarecontracting.nhs.uk)

# Where next?

- **HAG** already has the support of the English Board and other national organisations such as NPA, PSNC, CPPE, CCA and PCC who are represented on the **HAG**.
- At a national meeting held in Manchester in February delegates from around the UK agreed that **HAG** should be expanded to a national scheme.
- **HAG** is now working closely with the DH and NHS Employers to plan its roll out as a national initiative across the UK.

# Some Questions for You?



Do you support this in principle?

How could it work Nationally?



Royal  
Pharmaceutical  
Society  
of Great Britain

English Pharmacy Board

# Thank you



Royal  
Pharmaceutical  
Society  
of Great Britain

English Pharmacy Board

