

It could be you...or
you...

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GMMMG

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It could be you...or you....

- What happened?
 - Why did it happen?
 - What have we done to prevent a recurrence?
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What happened?

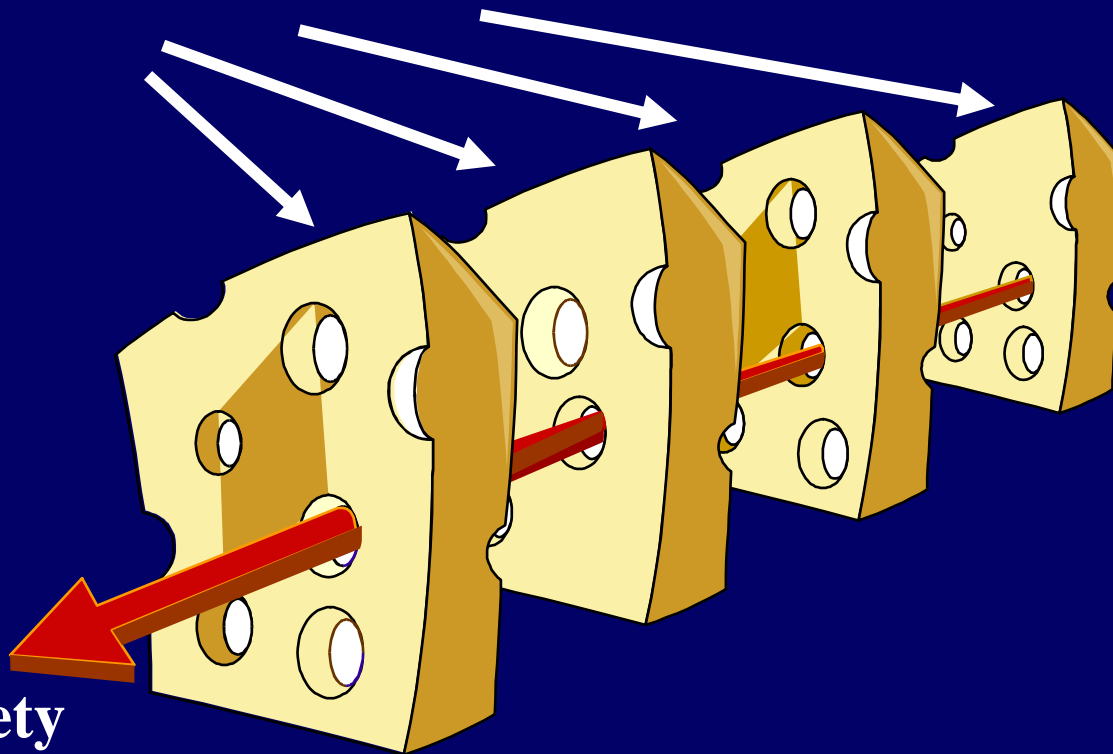
A patient with RA received an
IM Injection of 800mg
Methotrexate, in a GP surgery



Why did it happen?

Reason's Swiss cheese model

Barriers



LATENT
CONDITIONS

:
poor
design,
procedures,
knowledge
gaps
management
decisions
etc..

Patient Safety
Incident

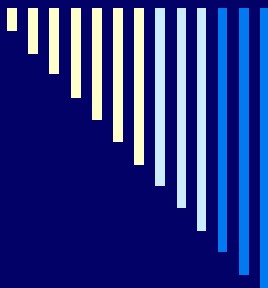


Why did it happened?

RCA revealed that the
Swiss Cheese was more like
grated Parmesan

- *all the barriers were leaking*



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- Unorthodox consultation
 - Ambiguous Consultant letter
 - I/T
 - Locum GP
 - Community Pharmacy
 - Practice Nurse
 - A&E
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How to prevent a recurrence

- Strengthen the barriers
 - Share the learning
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How to prevent a recurrence?

- Publicise incident widely
 - Implement NPSA MTX recommendations plus...
 - Re-market R-A-G List
 - NO PARENTERAL CYTOTOXICS policy
 - Regular Medicines Safety training for all PCT Clinical staff
 - Medicines Safety training for Community Pharmacists and Practice Nurses....(doctors??)
 - Improved communication from secondary care
 - Encourage reporting
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